

INMATE VISITATION

All visitors for on-site or at home visits must have a registered account and are scheduled by appointment in 20 minute increments. You can register by going to www.videovisitananywhere.com.

Inmates are permitted six (6) on-site visits per week at no cost. Additional visits and all at home visits can be purchased for a minimal cost.

The Naples Visitation Center for on-site visits is open every day between 12:00pm - 4:00pm and is located in Building D. Visits from home are available every day between 8:00am - 10:00pm.

To contact the Visitation Center you can call **239.252.9556**.

To contact our visitation provider, Securus, call Friends & Family support at **1.800.844.6591**, or **1.877.578.3658**.

Visits may be terminated at any time when the conduct of the visitor or inmate threatens the security, and orderly running of the facility. This applies to both at-home and on-site visits.

On-site visitor shall abide by the following **GUIDELINES**:

A maximum of 4 visitors may be present during each on-site visit and all adult visitors must have proper photo identification.

Spouses of inmates who are under the age of 18 are granted visitation privileges.

Children must be accompanied by a responsible adult and kept under control. Visitors with young children are permitted to bring one baby bottle and one diaper to the Visitation Center. All other items are considered contraband.

Visitors may leave their personal articles in their vehicles.

NO food or drinks

NO electronic devices

NO baby carriages or baby strollers

NO cameras or tape recorders

On-site visitors shall abide by the following **DRESS CODE**:

NO open or see-through blouses or shirts

NO display of midriff

NO bathing suits

NO bare feet

NO shorts or skirts higher than 3" above the knee

NO suggestive or offensive displays

NO sleeveless tops

NO display of undergarments

NO hats

NO shirt collars lower than 3" from the neck

INMATE COMMISSARY

Commissary orders are processed twice a week on Mondays & Thursdays at 9:00am, except when they fall on the following holidays:

Memorial Day, Independence Day, Labor Day
Thanksgiving Day, Christmas Day, New Years Day

Commissary delivery is Tuesday & Friday every week.

INMATE MONEY DEPOSITS

Go to www.jailATM.com to deposit money to an inmate's account.

- Credit or debit cards accepted
- Inmate's name, arrest number & location required
- Social security information is required for compliance with Federal regulations.
- For inquiries or information, click on the word CONTACT to submit an email.

Jail ATM Locations:

Naples Jail Center Lobby
3347 Tamiami Trail East, Naples, FL 34112
Open 24 hours, seven days a week

Immokalee Jail Center Lobby
302 Stockade Road, Immokalee, FL 34142
Open 24 hours, seven days a week

Naples Visitation Center
3311 Tamiami Trail East, Naples, FL 34112
Open 12:00-4:00 p.m., seven days a week

Deposit Fees - max. deposit \$300 per week

Cash - \$3.25 fee for each transaction
Credit Card - \$25 or less, \$3.25 fee for each transaction; \$25 or more, 10% of the deposit amount for each transaction

INMATE PHONE

Set up a prepaid phone account with Global Tel Link (GTL), our inmate phone vendor, online at:

www.connectnetwork.com
or by calling 1.866.230.7761

For billing questions, call 1.877.650.4249.

Collier County Sheriff's Office
3319 E. Tamiami Trail
Naples, FL 34112-4901
www.colliersheriff.org



Collier County Jail Center

Inmate Assistance

Send US Postal mail to an inmate

Inmate's Name, Inmate's A no.
Collier County Jail
3347 Tamiami Trail East
Naples, FL 34112

Send electronic messages to an inmate

www.SmartJailMail.com

Visit an inmate from home

(or at the Video Visitation Center)
www.videovisitananywhere.com

Make a deposit to an inmate's account

www.jailATM.com



DO NOT SEND... DO NOT SEND...

Any item that is deemed a safety or security risk to the facility will be returned to sender.

- Cash
- Newspaper articles
- Arts / crafts
- Blank paper
- Blank / self addressed envelopes
- Blank postcards
- Writing instruments
- Stamps
- Phone cards
- Anything edible
- Matches or tobacco
- Wallet, ID, credit cards, or personal documents
- Maps
- Games
- Writing in watercolors / paint
- Construction paper
- Clothing
- Cardboard
- Stickers / glued or taped items
- Staples or metal clasps
- Plastic or laminated items
- Hard cover books
- Any type of tattoo / gambling instructions or information
- Stains, lipstick or perfume on the envelopes or the contents inside
- Printed pages from the Internet to include Social Networking sites
- Pictures containing gang signs, hand gestures, violence, full or partial nudity or sexual in nature
- Bubble packaging or padded envelopes
- Musical cards, oversized cards, cards with anything pasted to it, cards with stickers or multi-layered cards
- Magazines with nudity, violence, gang related, or illegal activity
- Pictures no larger than 5x7, or polaroid pictures
- Letters are limited to 10 pages per envelope

All inmate mail must be addressed using the full name and arrest number (A no.) of the inmate.

The mailroom does not accept any type of mail that requires a signature. The sender must waive signature requirements.

Money orders must have the inmate's full name and arrest number (A no.) on it or it will be returned.

No personal checks or cash accepted. They will be returned to sender.

RETURNED MAIL:

Mail that does not contain the inmates arrest number (A no.) **AND** full name.

Third party inmate to inmate letters. This pertains to inmates in custody within the Collier County Jail.

All rejected mail gets returned to sender and the intended inmate gets notified of the returned mail.

The list of items in this brochure that are specified DO NOT SEND is not an all inclusive list of items. For questions on specific items please contact the Jail Mail Room by calling 239.252.9682, or 239.252.9671.

INMATE LEGAL SERVICES |

Notaries and copies are normally performed once a week. Inmates must submit an Inmate Request to receive assistance. If an inmate is pro se they can conduct their own research via the law kiosk in their housing area.

Notary Charge: \$10.00 each / Copy Charge: single side 15¢, double side 20¢

GLASSES or CONTACT LENSES

Glasses or contact lenses **MUST** be mailed from the retailer; no other items are allowed in the package.

Glasses or contact lenses can be mailed by Fed Ex, UPS or USPS to:

Inmate Name and A no. (required)
Collier County Jail
3347 Tamiami Trail East
Naples, FL 34112-4901

The package **MUST** be marked on the outside with the wording "Glasses Enclosed" or "Contact Lenses Enclosed."

Contact lens solution can be purchased by the inmate from commissary.

INMATE MOBILE KIOSK

Mobile kiosk devices are available to inmates in select housing areas. Educational content is available at no cost, and entertainment content varies from no cost up to 5¢ per minute.

Friends & family can set up a prepaid account for an inmate online at:

www.gettingout.com/deposit-funds
or by calling 1.866.516.0155

Inmates should refer to their attorneys for legal advice, or research, as the Jail does not offer either.

MAGAZINES, BOOKS & PICTURES

Inmates are permitted to have 10 pictures, 10 books and 6 magazines in their possession at all times.

Any BOOKS over the limit can be mailed out from the facility in a medium flat rate box (US Postal rate), donated to the Inmate Library or disposed of.

Any MAGAZINES or PICTURES over the housing limit can be mailed home or disposed of.

Magazines and soft cover books can be received if they are sent directly from the publisher and are appropriate for the jail environment. Books from third party retailers will NOT be accepted.

Any incoming material deemed inappropriate, the inmate is notified in writing and given 30 days to make arrangements for it to be picked up before being disposed of. Additionally, publishers are notified when magazine content is deemed inappropriate.

INMATE MESSAGING

- Sign Up
- Make Connections
- Buy Message Service Credits
- Start Sending Messages!

Service credits cost one cent each with a minimum purchase of 500 credits (\$5.00). You can purchase as many credits as you like and use them any time.

- ✓ Only 50 service credits for each message sent
- ✓ Send photos for 100 service credits per photo

Go to www.smartjailmail.com to create an account and invite an inmate to message. Inmates can initiate invites to phone numbers or email addresses.