



# The Collier Star

www.colliersheriff.org  
Sheriff Kevin Rambosk

## Special Edition

### CCSO DEBUTS NEW CAD SYSTEM

The Collier County Sheriff's Office has replaced its 17-year-old computer-aided dispatch (CAD) system. Three years of planning and preparation; 15,000 hours of provisioning and network preparation and installation; and 14,000 hours of training for 911 telecommunicators and first responders went into the project, making it the most ambitious system upgrade in the agency's history.

This upgrade gives all Collier County EMS, county fire departments and Marco Island police and fire departments in-vehicle access to CAD, providing first responders with live updates to incidents as captured at the CCSO 911 center. Enhanced 911 maps provide supplemental data such as floor plans, hazardous materials, hydrant locations and shortest-distance routing.

It's part of Sheriff Kevin Rambosk's vision of a Next Generation Communications System, a group of initiatives being implemented to enhance public safety. These initiatives shorten response times to calls for service by streamlining the communications process, providing closest unit response and agency-to-agency coordination, and enhancing resource allocation.

"This has been a major undertaking, and I am proud of everyone who helped make it possible," Sheriff Rambosk said. "The new CAD system and the rest of the Next Generation 911 initiatives provide our community with technology that will enhance public safety and reduce response times."

The late January activation of the system is in accordance with the timeline that was established at the outset of the project in 2013.



Deputies attend a class at the CCSO Professional Development Center to learn how to use the agency's new computer-aided dispatch (CAD) system. Under the new system, dispatchers now use global positioning (GPS) to identify the closest responder to an emergency and send the call information, including text and map instructions, to the responder in a fraction of a second over digital network connections.

Photo by Cpl. Efrain Hernandez/CCSO

#### ELEMENTS OF THE CAD SYSTEM ARE:

**Locution** - Network-based fire and EMS alerting in stations with digitized voice. Locution allows near simultaneous dispatch for multiple calls, reducing time from call receipt to unit dispatch.

**ProQA (EMD)** - Computerized software to guide 911 call takers through medical protocols and provide Emergency Medical instructions

**Zetron (backup VHF paging)** - CAD interface to Zetron model 25 paging encoder to send Motorola two-tone paging signals over VHF radio system to alert Fire/EMS units in case of Locution failure

**Deccan Live MUM** - Move-up module that monitors Fire/EMS unit status from CAD and provides dispatchers with visual coverage indicators and recommendations for moving units to areas needing coverage. An additional feature from

Deccan International dynamically monitors fire and EMS incidents and "identifies holes in coverage or changes in a unit's status then recommends instantaneously the optimal move-ups for apparatus."

**E911 ANI/ALI** - Interface that takes the automatic location information from the 911 call and populates the information into the CAD application

**HipLink (SMS notification)** - SMS (text) and e-mail notification module that allows dispatchers to send messages to groups or users via cellular devices (SWAT & Dive teams, Emergency Management notifications, personnel call-outs, etc.)

**P1 Mobile (WinGS)** - Application interface to provide incident data from a mobile CAD device into an officer's incident report

**TriTier RMS** - Interface to take CAD incident data and automatically populate the CCSO

Record Management System (Windows for Government Systems-WinGS)

**FCIC/NCIC Queries** - National Crime Information Center and Florida Crime Information Center databases, which provide information on fugitives, missing persons, stolen property, sex offenders and other data that helps law enforcement officers perform their duties

**Spectracom NetClock** - Provides fault tolerant GPS time source for time synchronization of CAD, 9-1-1 and related systems

**Image Trend Fire RMS** - Interface to take CAD incident data and automatically populate several fire and EMS records management systems around the county

**Firehouse RMS** - Interface to take CAD incident data and automatically populate the Immokalee Fire Protection District's

records management system

**PulsePoint (public notification smartphone app)** - In addition to life-saving CPR notifications, the application provides a complete virtual window into the emergency communication center. Mobile users will have real-time access to emergency activity as it's occurring. There will also be an app that members of the community may download to smartphones to be alerted of certain incidents in the county such as fires and vehicle accidents.

**ASAP to PSAP (Automated Secure Alarm Protocol)** - CCSO will be the first in the state of Florida to integrate professional commercial and residential alarm monitoring companies into our CAD system eliminating thousands of phone calls per year and reducing the dispatch time for fire, medical and burglar alarms.

As each element is brought online, but prior to it going live, functional testing will be performed to ensure a smooth migration. Once functionality has been verified, Communications will then gradually bring up individual

agencies and CCSO districts.

The transition did not affect 911 lines or the county public safety radio system. All lines of communication between

callers, dispatchers and first responders were operational throughout the transition.



### STAY SAFE ON OUR ROADS

Dear Friends:

We are fortunate to live in paradise. People from around the world come to Collier County to relax and recreate in the sunshine. We welcome our tourists and winter visitors each year and we appreciate the opportunity to host them.

But one of the challenges that residents and visitors must work together to meet is how to share our roads safely.

Many of our visitors are here for the first time, or the first time in several years. As we all know, driving can be confusing and stressful in an unfamiliar area. If you are one of our visitors, we suggest that you use navigation tools to map your route ahead of time and use audio navigation tools while behind the wheel when possible. If you miss your turn, don't panic; simply proceed to the next intersection and turn around safely while obeying traffic laws.

Those of us who live here year-round must do our part as well. We should always be alert while driving, but it's particularly critical during winter, when roads are most crowded and many of the motorists around us are driving our roads for the first or second time. Along the same line, we need to be patient with our visiting motorists. Remember what it feels like when you drive in an unfamiliar area and to be courteous.

And all of us, residents and visitors alike, must remember that our roads are crowded in winter. We need to allow ample travel time, maintain a safe distance from the vehicle in front of us and be alert to our surroundings. Together we can keep our roads safe.

Yours in a safe community,

Kevin Rambosk  
Collier County Sheriff



### CCSO TAKING STEPS TO REDUCE TRAFFIC DEATHS

The number of traffic deaths in Collier County rose in 2015 compared to the previous year and the Collier County Sheriff's Office is taking steps to make roads safer.

The 28 percent increase in Collier is part of a statewide upward trend in fatalities in 2015.

There were 40 fatal motor vehicle crashes resulting in 50 traffic deaths in Collier County in 2015 compared to 37 fatal crashes resulting in 39 traffic deaths in 2014.

Thirteen of the total fatal crashes in 2015 were DUI-related compared to 10 DUI-related fatal crashes in 2014.

The majority of fatal crashes - 23 - occurred on Interstate 75 and county roads. Wednesday was the day of the week that yielded the most fatal crashes, with 40 percent of crashes taking place on county roads. The largest number of fatal crashes, 5, occurred around 6 p.m.

CCSO is taking increased steps to address safety on the county's roadways as part of a proactive effort to implement innovative strategies to reduce traffic fatalities throughout Collier County.

In November 2015, CCSO began a special traffic enforcement initiative in high-traffic areas in North Naples and East Naples. Traffic deputies



Deputies were on Orange Blossom Drive in North Naples recently as part of a special CCSO traffic enforcement initiative aimed at reducing traffic crashes and fatalities. Photos by Cpl. Efrain Hernandez/CCSO (2)

working in teams in marked and unmarked vehicles and on motorcycles are targeting speed and aggressive driving by setting up education and enforcement details in high traffic areas.

In North Naples, deputies are focusing on the areas of Airport-Pulling Road, Livingston Road, Vanderbilt Beach Road and Orange Blossom Drive, where 35 percent of all crashes happened in 2015. In East Naples, the focus is on the areas of U.S. 41 East, Airport-Pulling Road, Davis Boulevard and Collier Boulevard, where 27 percent of all crashes in the county occurred.

# Deputy Earns National Award For **CLEANUPS**

Cpl. Rob Capizzi is fighting crime by literally cleaning up the streets.

Cpl. Capizzi has helped organize more than 50 community cleanups, abandoned property sweeps and beautification projects as part of his duties as a certified law enforcement officer for the Collier County Sheriff's Office.

His efforts recently earned him national recognition.

Cpl. Capizzi was named 2016 Law Enforcement Officer of the Year during the Keep America Beautiful national conference at the Hilton Orlando in Lake Buena Vista on Feb. 1.

"I am ecstatic and honored to be recognized nationally," said Cpl. Capizzi. "It is a very rewarding feeling to be acknowledged by the community that I serve and support."

Founded in 1953, KAB is a national nonprofit organization that wants every community to be a clean, green and beautiful place to live. It has also been the driving force in many timeless ad campaigns to educate the public on how to improve and beautify their surrounding



Cpl. Robert Capizzi stands outside a foreclosed property determined to have more than \$90,000 in code violations during a distressed property sweep in Golden Gate. Cpl. Capizzi's community cleanup efforts have earned him the 2016 national Law Enforcement Officer of the Year award from Keep America Beautiful. Photos by Media Relations Officer Kristi Lester/CCSO (2)

an innovative partnership made up of government agencies, local organizations, civic associations and Golden Gate residents. All of these groups work together with a common goal to focus on dilapidated neighborhoods, homes and properties through land, canal and alleyway cleanups, graffiti abatement and litter prevention.

One of Cpl. Capizzi's most memorable cleanups was in 2010.

"We collected over 40,000 pounds (approximately 20 tons) of trash and debris all within a four-hour timeframe," he said. "The results were so successful the Board of County Commissioners of Collier County even proclaimed April 13, 2010, as the Golden Gate Task Force Day."

Whether an effort collected less than a ton or 20 tons of trash/debris/hazardous material, the task force continues to be successful with increasing community involvement and property values and improving the quality of public access areas, while reducing blight which can attract crime.

Cpl. Capizzi will continue to serve as chairman of the task force.

environments. At the national conference the group gives special recognition to law enforcement professionals

and other individuals who have demonstrated an outstanding commitment to community service in their approaches to enforcement of environmental laws and regulations.

Keep Collier Beautiful Inc., nominated Cpl. Capizzi for the award. The 18-year CCSO veteran is the first law enforcement officer in Collier County to receive national recognition from KAB.

After joining the Community Oriented Policing (COPS) Unit in 2003, he saw the need to educate and instill pride among Golden Gate residents and became instrumental in the formation of the Golden Gate Task Force -



Cpl. Capizzi leads a community cleanup at the corner of Golden Gate Parkway and 44th Street Southwest on Jan. 23.

KAB's local affiliate,

## ► TRAFFIC continued from page 1



Deputies are using radar and laser speed-measuring devices, along with marked and unmarked patrol units and "ghost" vehicles, in an effort to reduce traffic fatalities in Collier County.

Other strategies for 2016 to address the increase in traffic fatalities include:

- Wolf pack DUI operations in partnership with the Florida Highway Patrol, which investigates all fatal traffic accidents in the county, that focus on nighttime operations in high-volume traffic areas, specifically those areas that are corridors used by people leaving bars and other nighttime entertainment areas.

- Adding more "ghost" vehicles for nighttime DUI enforcement operations. Four patrol cars are currently outfitted with all of the typical equipment including external overhead light bars and push bumpers, but the twist is they sport special "ghost" striping. This special striping is subdued in normal operation yet reflects light such as that from passing vehicles. These stealthy cars enable deputies to witness infractions and impaired drivers without being as readily identified as a law enforcement vehicle, yet still providing a visual deterrent when the striping is visible.

- A retired CCSO patrol car is being used as an educational tool to promote an anti-drunk driving message. The front half is marked as a patrol car with the wording, "This ride is about \$10,000." The back half is the traditional black and yellow like a taxi cab with the words, "This ride is about \$20." The vehicle is displayed at community events, along with a CCSO-produced video that outlines the ramifications of being arrested for DUI. The car is also displayed alongside an electronic message

board when CCSO is preparing for a DUI enforcement operation.

- An agency analyst tracks traffic crashes on a weekly basis to identify trends. This data is sent to the Safety Traffic Enforcement Bureau each week so deputies can quickly respond to these trends.

- Speed and seat-belt compliance continue to be a major factor in traffic crash deaths, and both are preventable. Collier County consistently has one of the highest safety belt compliance rates in Florida, according to the state Department of Transportation. CCSO will continue to promote seat-belt safety and to participate in statewide and nationwide initiatives such as Click It or Ticket.

- Five CCSO members are currently certified drug recognition experts (DRE). These experts are certified to detect and identify people under the influence of drugs and to identify what drug categories may be causing the impairment. The certification requires more than 100 hours of rigorous class work and is so difficult that only a few law enforcement officers pass the course each year. CCSO is the only law enforcement agency in Collier County currently with drug recognition experts. CCSO performs impaired drugged driving evaluations for the Naples Police Department, Marco Island Police Department, Florida Highway Patrol, and Florida Fish and Wildlife Conservation Commission.

## CCSO Honored For Protecting Community



Representatives of the National Combat Infantrymen's Association presented Sheriff Kevin Rambosk with an Award of Appreciation in January.

The award is in recognition of the agency's outstanding service in the protection of the citizens of Collier County.

Sheriff Rambosk accepted the award on behalf of the men and women of the Collier County Sheriff's Office at the Jan. 20 Naples City Council meeting.

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The Collier County Sheriff's Office

recently became a little greener when inmates at the Immokalee Jail Center harvested lettuce from 150 seeds that were planted in October.

This new gardening initiative focuses on organics and the reuse of existing materials. Earth boxes were constructed from more than 150 outdated inmate property containers and modified to allow for proper watering and drainage.

The seeds were donated by Harvest Now, a nonprofit organization that provides seeds to jails. Inmates oversaw the

daily care of the lettuce until it was harvested on Jan. 1.



In addition to the inmates enjoying healthy salads, a portion of the harvested lettuce was also donated to the Friendship House in Immokalee.

# CCSO DEPUTY NAMED NAMI OFFICER OF THE YEAR

A Collier County Sheriff's Office deputy has been honored for his ability to assist students with emotional and behavioral disabilities.

The Collier County chapter of the National Alliance on Mental Illness (NAMI) recently named Youth Relations Bureau Cpl. Stephen Crafton as Crisis Intervention Team Officer of the Year for 2015.

Cpl. Crafton was selected from more than 600 CIT-trained officers in Collier County. For the past three years he has been a youth relations deputy assigned to Gulfview Middle School.

Youth Relations Bureau Sgt. Thad Rhodes said there have been many times that Cpl. Crafton has been called to the emotional/behavioral disabilities (EBD) classroom to assist with a student who was having apparent difficulty getting through their day.

"Cpl. Crafton's calm demeanor and understanding of how to get on the students' level to communicate has de-escalated a number of incidences which could have resulted in a problematic situation for the school," Sgt. Rhodes wrote in his letter nominating Cpl. Crafton for the award.

Crisis intervention team training is a program that was specifically designed to improve the way law enforcement and the community respond to people experiencing a mental health crisis. Originally established as collaboration between NAMI Memphis, Tenn., and Memphis police, the training has now inspired 2,800 communities in 45 states across the country to offer this program. The Collier NAMI chapter has had more than 900 CIT graduates.

Sheriff Kevin Rambosk has made CIT training a priority for CCSO. More than 600 deputies have been trained.

**Cpl. Stephen Crafton, left, is shown with Sheriff Kevin Rambosk at the Dec. 8 NAMI awards ceremony where he was named Crisis Intervention Team Officer of the Year for 2015.**

*Photo by Cpl. Efrain Hernandez/CCSO*



## CCSO Deputies Honored For SAVING LIVES



**Sheriff Kevin Rambosk, far left, with CCSO deputies at the November 2015 Phoenix Awards ceremony.**

*Photo by Cpl. Efrain Hernandez/CCSO*

Eighteen Collier County Sheriff's Office deputies were honored in November for bringing people back to life after sudden cardiac death.

The deputies were among more than 100 Collier County first responders who were honored with Phoenix Awards by the Collier County Emergency Medical Services Department in a special ceremony at the county Emergency Services Center, 8075 Lely Cultural Parkway in East Naples

Named after the mythological bird that died and rose renewed from the ashes, the Phoenix Award is given to first responders who brought back to life, through their highly trained efforts, patients who were clinically dead, with no heartbeat or breathing.

The awards were received for 18 patients who were resuscitated over a six-month period in 2015.

Sheriff Kevin Rambosk handed the deputies their award.

**The following CCSO deputies were honored:**

**Cpl. Gregory Gosselin** responded to a call of 76-year-old man who was in cardiac arrest at Erin's Isle Restaurant in East Naples on Jan. 3, 2015. Cpl. Gosselin was the first responder to arrive on scene and immediately started CPR. Firefighters arrived and administered three shocks to the man. Paramedics arrived and found pulses and respiration. The man was discharged alive from the hospital.

**Cpl. David Schaare Jr.** assisted in the post-cardiac arrest care of a 70-year-old woman at Naples South Dialysis Center on Jan. 5, 2015. She was defibrillated once by an automated external defibrillator (AED) and regained pulses and respiration. She was later discharged alive from the hospital.

**Cpl. Jason Stauffer** found an 81-year-old woman in cardiac arrest in the parking lot of her residence in North Naples on Feb. 25, 2015. He began CPR on the woman. She regained pulses and respiration on the way to the hospital. She was discharged alive from the hospital.

**Dispatcher Richard Swink** answered a 911 call Feb. 28, 2015, and coached the husband of the 64-year-old patient in CPR until paramedics arrived. Paramedics continued cardiac arrest treatment while the patient was transported to the hospital, defibrillating her three times, with the return of pulses. The patient was discharged alive from the hospital.

**Dispatcher Dee Fuentes** answered a 911 call March 28, 2015, and coached the patient's family in CPR until the arrival of **Cpl. Anna Horowitz**, firefighters and paramedics. The 68-year-old patient was defibrillated twice and became awake and alert. The patient underwent cardiac catheterization at the hospital and was discharged from alive from the hospital.

**Sgt. Patrick McManus** assisted in the care of a 55-year-old woman in cardiac arrest April 6, 2015. When paramedics arrived the woman's pulses and respirations had returned. She was later discharged alive from the hospital.

**Cpl. Matt Vaill** assisted in the care of a 52-year-old man who had collapsed in his home in Golden Gate Estates on April 22, 2015. The man was defibrillated twice and eventually regained pulses and respirations. The man was talking and asking questions at the hospital. He was discharged alive from the hospital.

**Dispatcher Cecilia Orr** answered a 911 call May 6, 2015, and coached the patient's wife in CPR until **Cpl. John Knowlton** arrived. Cpl. Knowlton moved the 66-year-old man to the ground and performed CPR until paramedics arrived. Paramedics defibrillated the man multiple times and had a return of pulses at the hospital. He was later discharged alive from the hospital.

**Dispatcher Thomas Morris** answered a 911 call June 14, 2015, and coached the family of a 1-year-old girl in CPR until **Cpl. Eric Kincaid** and **Deputy Meagan Kitchenoff** arrived. Cpl. Kincaid and Deputy Kitchenoff continued CPR on the child until turning her over to paramedics for transport to the hospital. The child regained pulses in the ambulance and was transported alive to the hospital. She was discharged alive from the hospital three days later.

**Cpl. James Driscoll** and **Deputy Michael Puka** assisted in the care of an 85-year-old East Naples man who had collapsed in his home in cardiac arrest June 28, 2015. The man was defibrillated once and regained pulses in the ambulance. He was discharged alive from the hospital.

**Sgt. James Byers**, **Cpl. Charles Creamer** and **Auxiliary Deputy Michael Malarney** initiated CPR and applied an AED to a 64-year-old man in cardiac arrest June 30, 2015. The AED did not find shockable rhythm but pulses returned prior to the arrival of paramedics and firefighters. The patient was later discharged alive from the hospital.

## CCSO Honored At SAR Ceremony



Sheriff Kevin Rambosk, center, accepts his Bronze Good Citizenship medal from SAR President Michael Garey, left, and Secretary Acey Edgemon, a retired CCSO lieutenant. *Photos by Cpl. Efrain Hernandez/CCSO*

Smoke was billowing from a house on 12th Avenue Northeast in Golden Gate Estates when Cpl. Sherry Anderson arrived shortly before midnight Nov. 4, 2014.

The first emergency responder on the scene, Cpl. Anderson grabbed a fire extinguisher from inside her patrol vehicle and ran toward the residence. As she entered the home a 5-year-old girl was trying to make her way out. Cpl. Anderson picked up the child and carried her outside to safety.

Cpl. Anderson ran back inside the house and found a 59-year-old man on the ground trying to put out the fire with a garden hose. She attempted to subdue the fire with her fire extinguisher, but the home was rapidly filling up with smoke.

She took the man's arm to assist him in leaving, but he refused. She stayed by his side and was eventually able to persuade him to leave the smoke-filled residence.

Cpl. Anderson's act of courage earned her a medal for heroism. She was one of 10 Collier County Sheriff's Office members recognized for public service by the Naples Chapter of the Florida Society of the Sons of the American Revolution in November.

Sheriff Kevin Rambosk and Chief of Community Engagement Stephanie Spell were awarded bronze Good Citizenship medals.

Detective Andrew Henchesmoore, Civilian Investigator Marisol Schloendorn, Sgt. Robert Asbel, Cpl. Jesus Alonso, Cpl. James Hopkins, Cpl. Maria Raley, and Cpl. Jason Kammeraad were recognized for their participation in a sex trafficking investigation and mass arrest operation.

The two-year investigation, from March 2013 to March 2015, resulted in the apprehension of 15 suspects for crimes relating to sex trafficking and the dismantling of the largest sex trafficking ring in Florida history.





# COLLIER COUNTY SHERIFF'S OFFICE

# Community Snapshots

Cpl. Chris Thomas of the Safety Traffic Enforcement Bureau shows the agency's DUI taxicab to a member of the Greater Naples Leadership Alumni Program in January. Members toured the CCSO Special Operations Center to learn more about how the agency keeps residents and visitors safe. Photo by Erin Dever/CCSO



More than 400 people turned out for the inaugural Cool Winter Nights event at Naples Park Elementary School. The monthly events are an offshoot of CCSO's popular Hot Summer Nights and feature free family friendly entertainment. Photo by Cpl. Debra Gross/CCSO



Deputies chaperoned 90 deserving boys and girls in East Naples and Golden Gate who were treated to a holiday shopping spree in December, thanks to a \$9,000 donation by a member of the Jewish Federation of Collier County who wished to remain anonymous. Photo by Cpl. Efrain Hernandez/CCSO



Sgt. William Gifford and K-9 Titan perform a demonstration at the Bless the Blue/Back the Badge event at First Baptist Church Naples in November. The church hosted the communitywide event of encouragement and support for Collier County law enforcement. Photo by Cpl. Efrain Hernandez/CCSO



Sheriff Kevin Rambosk helped pack Thanksgiving dinners for 175 deserving families in Collier County as part of the seventh annual Feed Collier initiative. Photo by Media Relations Officer Kristi Lester

