



THE HISTORY OF 9-1-1



JUNE 30, 1937

World's oldest Emergency phone number (1s999) was established in the UK.

JULY 8, 1937

First arrest made as a result of an emergency call in England.

1930

NOV. 1967

The FCC met with AT&T to establish an emergency number. They wanted something short, unique and easy to remember. Since 9-1-1 had never been designated for an office code, area code or service code, it was chosen.

EARLY 1968

AT&T announced 9-1-1 as the emergency code throughout the US.

FEB. 16, 1968

First 9-1-1 call was made in Haleyville, AL.

1960

1970

EARLY 1970'S

AT&T began a pilot program in Alameda County, CA to use Selective Routing.

END OF 1976

9-1-1 served 17% of the US population.

FEB 14, 1978

Collier County began using basic 9-1-1.

1979

9-1-1 served 26% of US population and nine states had legislation.

1980

1987

9-1-1 was serving 50% of the US population.

APRIL 25, 1989

Collier County enabled Enhanced 9-1-1 (E911) to selectively route emergency calls to the correct PSAP and provide Automatic Location Identification (ALI).

1990

1992

First "Smartphone" released by IBM

AUG. 1, 1999

Florida 911 Wireless Board was created and began collecting a 50 cent wireless fee from all subscribers.

2000

2000

9-1-1 served 93% of the US population (95 percent of these were E911 with selective routing).

APRIL 19, 2005

Collier County was 100% compliant with Phase II wireless.

JUNE 6, 2014

Collier became the first county in the state to provide Text to 9-1-1 services.

JAN. 2015

FCC adopts rules to significantly enhance the ability of PSAPs to accurately identify the location of wireless 911 caller by 2020.

TODAY

More than 80% of the calls to 9-1-1 in Collier County come from wireless phones.

TODAY

Collier County installed software provided by Airbus and RapidSOS to provide wireless caller location to within 50 meters, including indoors.

2010 - TODAY



Collier County Sheriff's Office
SHERIFF KEVIN RAMBOSK
EMERGENCY 9-1-1
Non Emergency 239-252-9300
www.colliersheriff.org/911