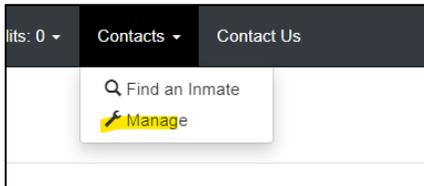# Video Visitation Application

Once approved to connect with an inmate at the Collier County Jail, below is how you apply to visit with the inmate.

1. Login to your Smart Jail Mail account

2. Click on Contacts on the toolbar; Click on Manage

3. Scroll all the way to the bottom to "Inmate you are connected to"

4. Under the visitation column, click "Apply for local, remote and on-demand visitation"

5. Follow the prompts to upload your government issued ID.

6. Once uploaded, click Submit My Application.

7. The Collier County Jail will review your documents before approving them. If something is missing, you will receive an email with the reason. Correct the issue and resubmit.

8. If you are having difficulties, please contact the Visitation Center at 239-252-9556.